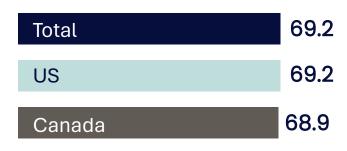




About the Survey

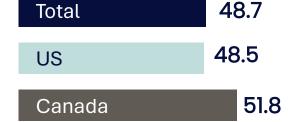
- The February 2024 Real Agent Survey included responses from over 500 real estate agents across the United States and Canada and was launched in the last week of February 2024.
- Responses to questions regarding agent optimism and transaction growth were calibrated on a 0-100 point index scale, with readings above 50 indicating an improving trend, whereas readings below 50 indicate a declining trend.
- Responses are meant to capture industrylevel information and are not meant to serve as an indication of Real's companyspecific growth trends.

Agent Optimism Index



Agent Optimism Index of 69.2 shows confidence in the home sales outlook, with readings above 50 indicating a positive outlook and readings below 50 a negative outlook

Transaction Growth Index



Transaction Growth Index at 48.7 suggests a minor decrease in North American home sales in February, with scores above 50 indicating growth and below 50, a decline. U.S. sees slight drop, while Canada growth pace slows

A Prevailing Sellers Market



57% of agents noted Sellers have the upper hand in home sale transactions in their markets, an 11% increase from 46% in January

Referrals Drive Most Leads



63% of agents identify networking and referrals as their top lead source, ahead of social media (12%), online (5%), and home search portals (3%)

Affordability Remains Key



45%

45% of agents view higher rates and affordability as the biggest challenge currently facing home buyers, followed by a lack of inventory at 42%

Post-Sale, Email Preferred



53%

53% of agents prioritize emails and calls for post-sale engagement, followed by personalized gifts/cards (15%) and market updates (15%)